

**NW NATURAL WATER/
KING WATER COMPANY**

May 1, 2023

To: Our Customers

From: Sandra Bodamer, King Water Company and Justin Palfreyman, NW Natural Water

Dear Valued Customers,

We are pleased to announce that as of May 1, 2023, your water utility services provider, King Water Company, has been acquired by NW Natural Water. In making the decision Sandra's two biggest concerns were her employees and her customers. She felt NW Natural Water would provide the best way to move forward with some positive changes and still maintain and improve on the high level of service King Water provides. She felt NW Natural Water was the best fit for the company, employees and customers.

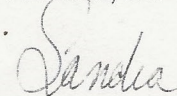
King Water will continue to operate as it does today, providing water management services to systems in Island, Skagit and Snohomish Counties, and bill payment will not change. King Water's prior owner, Sandra Bodamer will be joining the NW Natural Water team as General Manager. Sandra's knowledge and experience will help ensure a seamless transition. That means you can continue to expect excellent services from the people you know.

NW Natural Water serves more than 150,000 water and wastewater customers throughout Oregon, Washington and Idaho, as well as Texas and Arizona. We're part of the NW Natural Holding Company which, through its subsidiaries, has been serving utility customers for more than 160 years in the Pacific Northwest. NW Natural has a well-established reputation as a reliable utility committed to the communities where we operate.

Thank you for your continued support of King Water/NW Natural Water. Please call or e-mail with any feedback, questions or concerns you may have. You can learn more at nwnaturalwater.com.

Sincerely,

Justin Palfreyman
President, NW Natural Water



Sandra V. Bodamer
General Manager
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